Compliments for Students

In line with the ITE Care values, ITE College East has many passionate and caring students who will go the extra mile to help others. The following are the compliments we have received for our students.

17 Oct 2014: Compliments for ITE EE Students from USA & SG Equals Team

On the behalf of the USA & SG Equals Team, I would like to sincerely say a “Big Thank You” to your team and the group of wonderful ITE students. They had all exceeded our expectations in their dedication to work. We are very pleased to say that all the interns were efficient and extremely competent for bigger challenges. My USA lady bosses were so delighted in their work that they requested them to continue to work for 1 more week at additional pay.

Honestly, the industrial sound and light engineering students were indeed very helpful and helped us save a huge amount of our production cost due to their technical skills. We are happy to have them assisting us in our Production and we have also forwarded recommendation letters for their future employment needs.

Meanwhile, we have also feed backed to MDA about these interns and how helpful they had been in our project. The students have learnt about

1) Teamwork
2) Using their skills to enhance other industries’ needs
3) Multi-cultural cooperation
4) Initiation and discipline

We would like to request for more of such opportunities to co-operate with ITE for the students to partake in our international project/s in the future.

Thank you once again for all the kind support.

Name of Interns:
- Soon Yi Seng
- Ar Anjasmara Maufit
- Alif Amirul B Ali
- Muhammad Khidhir B Mohamed
- Charlotte Chua Qiao Ni
- Muammad Zaihidin B Sharif
- Hamizul Hakim B Muhamad

7 Oct 2014: Compliments for ITE CE Nursing Students from Ms Phyllis Loh and Family

Dear Sir/Madam

It is four weeks now since my Mom's departure and my family members are gradually pulling ourselves together and moving forward. My Mom was admitted on 22-Aug-2014 for a heart attack. Prior to this incident, my Mom had always been fiercely independent and it was extremely difficult for her to adjust to being dependent on others for her basic needs and the lack of quality life.

The medical teams at TTSH had extended continuous and arduous support to Mom and our family members, all of whom we are truly grateful. There is also another pool of wonderful promising health care providers that we would like to express our appreciation - the fine leadership of ITE lecturer Betty and the ITE interns. While their stint at TTSH
Compliments for Students

was brief, the ITE interns had been very helpful and always made themselves available to assist anyone. Special thanks to:

Nur Hezlynne, Nurul Amiraf and P Sangari for being ever so helpful. Their youthful energy had been a positive influence on patients and family/friends by spreading their cheerfulness and positive dispositions. Also, they were all very good on following up on taking blood pressure for all the patients.

Kristina Chew took initiative to draw curtains as bright lights were shining onto patients by the window; also she checked on the sleeping postures of patients and helped them adjust for better breathing.

Mehran Suhairi taught me to prop my Mom up - impressed that she was ever so willing to help others, to help the patients.

An area that the ITE student nurses need to learn is not to let angry and impatient patients affect their work. On two occasions, when Mom was very uncomfortable, the commode cover for potty were placed on the patient's movable dining table top. Our sincere apologies that Mom had caused some of these young nurses to panic.

There are many others whom we didn't remember to take note of their names at Ward 8D that cared for Mom and we would like once again to express our gratitude to ITE for the great job done in grooming the wonderful nurses that Singapore will continue to be proud of!

Yours Sincerely
LOH Sok Hua, Phyllis (and the rest of my family members)

18 Sep 2014 : Compliments for ITE CE Nursing Students from Mr Shiao Chia

Dear Sir,

I would like to give commendation to the following student nurses who were attached to Singapore General Hospital. I met them during my mother's hospital stay at SGH Ward 47 Room 11 during the period from 24 Aug 14 till 1 Sep 14.

- Janani D/O Subramaniam
- Hafilah Binte Abdul Karim
- Siti Nurfilzah Binte Muhammed Faizal
- Nooranisah Abdullah
- Nurul Amirah Aqilah Binte Isnis

These student nurses have shown a lot of initiative in learning and best of all, I am most heartened by their caring heart - they would spend time consoling patients, asking after them or just strike assuring conversations while attending to the patients.

They may be new and do not know a lot of processes and procedures but when their heart is at the correct place and with the right attitude, I see plenty of hope for Nursing.

I thank them for their warm friendship shown towards the patients and I would like to say, ITE College East has surely done a great job in grooming and nurturing our future generation.

All the best to these girls!

With sincere thanks,
Shiao Chia

16 Sep 2014 : Compliments for ITE CE Nursing Students from Mr Teo Yam Hock

Dear Yvonne,

Thank you for your kind concern.
On behalf of my wife and myself, please allow us to congratulate you and the whole of Nursing Dept. under your excellent leadership to produce such wonderful trainees attached to SGH ward 56.
Compliments for Students

I was admitted to SGH on the 31-08-2014 for my heart bypass surgery. Subsequently after my transfer from ICU to normal ward. This is where with my good fortune to have a great team of your student to take good care me.

I am very proud to say they are fantastic ambassadors of ITE Nursing School. They displayed lots of compassion and care with patients and also their loved ones during the visiting hour.

Yvonne, please help me to extend my heartfelt gratitude to the Principal, HODs and their teachers for producing such fantastic students with great potential in the coming to become good medical personnel.

Below is the list of names I wish to say a Big Thank You for a job well done!

Wong Shi Dao
Tay Shi Min Rachel
Azmeera Aslindawati Binte Suaidi
Amira Binte Mh Sultan
Aameenamah D/Ohalilur Rahman
Yashini D/O S Doraisamy
Saranya D/O Madiaalakan
Aqilah Muri Rah
Cheong Shi Min
Nur Sabrina Bte Razak
Alina Bte Amran
Harshini D/O Kannan
Nur Zarifah Bte Mohammad Sharpie
Zeng Xiao Hui

Teo Yam Hock
Ward 56

8 Sep 2014 : Compliments for ITE CE Students from the Road Ambassador Programme (RAP)

Dr Mohamad Maliki Osman, MP for East Coast GRC (MOS/Mayor) has recently written to LTA commending our students who were involved with Road Ambassador Program (RAP).

"I would like to express my deepest gratitude to LTA for facilitating the involvement of the group of ITE students recently in the work of the Siglap Traffic Taskforce at Changi Heights Estate.

The students help the grassroots leaders in conducting outreach to the residents in the estate to survey their concerns and proposed solutions to the problem of parking in the limited space within the estate. Throughout the project, I was very impressed by the commitment and dedication of the students – they went about their work wholeheartedly and passionately, despite having to sacrifice their weekends and evenings. They conducted themselves with confidence as they interviewed the residents and faced challenges of residents' rejection with the right spirit.

The students showed tenacity and resilience as well as a high level of maturity. My grassroots leaders and I were very impressed by their analysis of the survey data and their presentation of the findings. They had a clear purpose and completed their task with excellence.

Allow me to congratulate LTA for introducing this initiative to enable the students to be connected to the community. My congratulations also to ITE for the quality of the students involved in the project."

Regards
Dr Mohamad Maliki Osman
MP for East Coast GRC

*The 5 students involved in the project are:
Nur Syafiqah Bte Ahmad
Nur Hafizah Bte Jafferi
Nurul Arianty Bte Sutiman
Sean Quek Shao Lun
Compliments for Students

Sue Hong Wei Kenny

From Higher Nitec in Electrical Engineering Class NZ1304P

27 Aug 2014 : Compliments for Nursing students, Engku, Saidah, Nurasha and Li Min

To the Lecturer-in-charge,

I wish to thank these three students name Engku, Saidah, Nurasha and Li Min for their caring nursing services provided to my mother in NUH. I am well pleased with their diligent hard work. My mother is now in St Luke Hospital recovering well.

Keep up the good work.

Linda Thio
Daughter of Nancy Low.

08 Aug 2014 : Compliments for Nursing students, Danish Syafiq and Muhamad Nasir from Mr Mahbob

Kudos to nurse students Danish Syafiq and Muhamad Nasir (Both from class JN1401N). My stay in CGH ward 36 from 6 to 8 Aug 2014 has been a very caring experience, with them taking care of me. I believe ITE will produce more exemplary trainees like them.
Compliments for Students

01 Aug 2014: Compliments for Nursing student, Eng Li Min and Ang Ming Li from Ms Leow Gui Yen

Dear Teachers,

My name is Leow Gui Yen and the purpose of this email is to commend the splendid performances of your two students. On the behalf of my mother and grandmother, we would like to express our gratitude to Eng Li Min and Ang Ming Li for their impeccable services when my grandmother was warded at the National University Hospital on the 20th of July. Previously, my grandmother was not looking forward to her hospital stay and operation. However, she was very happy to be under the care of your students and often gave high praises for their patience and kindness shown towards her. She has since changed her perception of staying in hospital and my family are very grateful to these student nurses for making her stay enjoyable.

Even though my grandmother has offered to give red packets to your students as a token of appreciation, both students have politely turned down her offer. While their actions were within expectation, it still gained our respect and admiration. I would like to congratulate the school for having excellent training programmes such that the students will become top-notch in what they do and set truly amazing standards of services.

Last but not least, I hope you will convey my thanks to both your students.

Thank you for your time in this email.
Leow Gui Yen

28 May 2014: Compliments from Mr Charles Chong (Grassroots Adviser) to Students from UN1401B, PB1404K, PB1401K, JR1304M

Letter of Appreciation to ITE College East

Southeast Community Development Council (CDC) and Joo Chiat Citizens’ Consultative Committee (CCC) jointly organized the Education Merit Awards Presentation Ceremony 2014 for Joo Chiat Constituency.

2. The Organising Committee headed by Mr Kenneth Wong, who is a lecturer at ITE College East, was assisted by 9 ITE College East students. The Organizing Committee did an outstanding job during the seven sessions of the award ceremonies on 10th, 11th, 17th and 18th of May 2014 involving over 600 students and more than 1,000 family members.

3. The ITE College East team was involved in the planning and execution of all the events, including registration, ushering, stage management, announcements and the dialogue sessions with parents. Positive comments and feedback were received from parents, award recipients and Joo Chiat Grassroots Leaders.
I would like to thank and commend the ITE College East team comprising of:

- Mr Kenneth Wong, Chairman of Joo Chiat Community Development and Welfare Fund Committee
- Mr Lim Jun Yan, Julian of Class UN1401B
- Mr Wong Wei Jie, Isaac of Class UN1401B
- Mr Poh Jing Kai, Swinnerton of Class PB1404K
- Mr Kek Teng Jie, Gordon of Class PB1401K
- Ms Tay Jing Hong of Class PB1401K
- Ms Lee Hui Yun of Class PB1401K
- Ms Asiah Bte Ismail of Class PB1401K
- Ms Sharon Ong Jing Wen of Class PB1401K
- Ms Renuga Naidu d/o Kannan of Class JR1304M

for their leadership and participation in our event. We certainly look forward to future collaboration with ITE College East students and staff in future community events.

Yours sincerely,

Charles Cheng
Grassroots Adviser
Deputy Speaker of Parliament
Member of Parliament for Joo Chiat Constituency
Compliments for Students

7 May 2014 : Compliments for Nursing student, Ms Nurul Asyiqin Bte Haridan from Ms Tan Ho Ching

“Dear School of Nursing ITE,

I am Tan Ho Ching, I would like to give a good feedback on how I observed a student, Asyiqin Haridan, nursing my mom as well as other patients. I have been going CGH to visit my mom and every time when Asyiqin starts her shift, I saw her waving to all patients asking whether they have eaten or whether they are feeling better. That shows how concern she is, and I’m proud to see her positive attitude towards the patients and visitors. When my mom was about to discharge from the hospital, Asyiqin gave positive encouragement asking my mom to take care and stay healthy. Lastly, I would like to say that the student is very hardworking, good at interacting well with the patients and has a positive behaviour.

23 Apr 2014 : Commendation from Mrs Tina Nadaison to CE Student

“Hello,

I am writing to inform you of a good deed I saw today. I had just alighted from service number 17 at the bus stop opposite Changi General Hospital. There was a man in a wheelchair waiting to come on the bus but had to wait for the bus captain’s assistance. A young man from your school immediately assisted by placing the ramp for the wheelchair, come down the bus and pushed the wheelchair up the bus. Unfortunately, I am not able to tell you his name. I hope the following information will assist with finding out the identity:

Malay student wearing a white T-shirt with orange stripe on the sleeves
Time - 5.02pm, Service number 17

Regards,
Tina Nadaison (Mrs)

13 Feb 2014 : Letter of Appreciation to Ms Yazmeen B Binte Mohamad Shaffee – Year 2 Nursing student

“I would like to place on record the excellent work attitude of Miss Yazmeen Mohamad Shaffee. My sister was admitted this year into Singapore General Hospital. While recovering, she had the fortuitous opportunity to experience Yazmeen’s caring and efficient services as a student nurse on the ward. I spent many hours with my sister everyday at SGH during my visit to Singapore and personally witnessed the caring and friendly nature of Yazmeen’s wonderful personality.

In my view, nursing is a vocation and not just a job. Yazmeen certainly possesses the right qualities for this role. She exudes confidence and displays a cheerful demeanour. No job is beneath her and she executes her duties always with a smile on her face. She is patient and tolerant; virtues needed for a nursing role. Yazmeen even cajoles patients to eat mealtimes and attempts to feed them so they can build up their health and recover faster.

I do hope you can reward Yazmeen in whatever way you deem fit. Her superlative work attitude must be recognised. This would be such a boost to her confidence and motivate her even further to achieve her Nursing Certificate. She would be a true asset to the nursing fraternity in Singapore but importantly, she would be a great benefit to many, more patients she encounters in her career path.

11 Oct 2013 : Letter of Appreciation from Singapore Civil Defence Force (SCDF) to Lighting & Sound students
Involvement in SCDF Day 2013 and Singapore Global Fire Fighters and Paramedic Challenge 2013

The Singapore Civil Defence would like to express our heartfelt appreciation to you, Mr Aizat B Muhamad Saleh* from the Institute of Technical Education (ITE) College East for their support rendered during SCDF Day 2013 and the Singapore Global Firefighters and Paramedics Challenge 2013. Over 6,000 participants visited the event held from 14 – 15 September 2013 at the Singapore EXPO Hall 1.

As a student pursuing a Nitec in Electrical Technology (Lighting & Sound), you were identified by your Section Head, Mr Daniel Li, to be part of SCDF’s working committee for this event. Together with your teammates, you were involved in the lighting and sound for the event. We are pleased to note that you had demonstrated good technical skills and ability to work as a team, ensuring the quality of the lighting and sound throughout the event. In addition, you have showed passion in the tasks assigned to you.

Thank you once again and SCDF wishes you all the best in your future endeavours.

LTC Bob Tan
Assistant Director
Community Preparedness Branch
Public Affairs Department

*The letter was also addressed to the following students Mr Aminul Hasini B Musa, Ms Loo Hui Yun Magdalene, Mr Muhammad Ridzwan B Abu Hassan, Mr Muhammad Sufian B Jumiat and Mr Raja Farhat Firdaus B Perhat A.

Dear Sir/Mdm,

I’m writing on behalf of my grandfather, Mr Tan Kok Kwan, who was a patient from Alexandra Hospital to commend on the student nurses who took care of him during his hospitalization.

The two student nurses were Angeline Sarah and Baldwin Singh. My grandfather has been praising them, saying that they took tremendous care of him and they were patient, warm and caring whilst attending to him. They also talked to my grandfather often and it made him feel warm during his hospitalization period.

I’m truly grateful and I would like to express my thanks towards these two student nurses. I hope they will keep up their good work.

Best regards,
Carine Tan Li Min

15 Sep 2013 : Compliments from Carine Tan to Nursing Students

Dear Sir/Mdm,

I’m writing on behalf of my grandfather, Mr Tan Kok Kwan, who was a patient from Alexandra Hospital to commend on the student nurses who took care of him during his hospitalization.
The two student nurses were Angeline Sarah and Baldwin Singh. My grandfather has been praising them, saying that they took tremendous care of him and they were patient, warm and caring whilst attending to him. They also talked to my grandfather often and it made him feel warm during his hospitalization period.

I’m truly grateful and I would like to express my thanks towards these two student nurses. I hope they will keep up their good work.

Best regards,
Carine Tan Li Min

**11 Sep 2013 : Compliments from Belle Ng to Nursing Student, Ducusin Alfaro Jason**

Dear ITE College East,

I am writing in to compliment a nursing student from your college (Simei), Ducusin Alfaro Jason of class JR1204A for his professional ethics as a nurse.

3 weeks ago, my father was admitted into NUH ward 51, and we received excellent care and service from Jason. He was patient and showed a lot of love towards my father and the other patients in the ward. He monitored the movements of my elderly father very carefully as he was at risk of falling and Jason made a constant effort to check on him for his needs. My father was really impressed with his patience, and we know it was never easy to be a care giver.

Jason’s compassion and level of care given to the patients has truly demonstrated what it really takes to be an outstanding nurse. As such, my father and I sincerely hope that the college can praise him and affirm his hard work.

Thank You.

Regards,
Belle Ng
10 Sep 2013 : Compliments from Jacqueline Lee to Nursing Students

"Hi This is an email to express my heartfelt gratitude to your nursing girls and their 'cher' who were being attached to the SGH for internship.

I was warded on 19 Aug 2013 for a complicated fracture on my right femur, and was there from 19 to the 28 Aug 2013. I was in ward 64, room 18 bed 2. Your nursing girls, even though they are in their first year, showed such compassion, professionalism and good attitude. I was completely wowed by them.

I saw them, going from bed to bed, talking to the patients, cheering them (a lot of them including me are in pain). They talked, persuaded and coaxed a few patients to take their medicine and food. They have the initiative to disperse and never gathered in groups to chat. BRAVO!

On 28 Aug, I was to be discharged to St. Andrew’s Community Hospital. Your girls knew about this and had the initiative to me shower first so that I could be discharged at 9 am. Kudos to them. I would like thank these girls, for making my stay at SGH bearable. Not forgetting their teacher for his outstanding work!

Though these nursing girls may not win gold medals internationally, they have done Singapore proud.

I have always been a great believer in ITE. My 2 good friends, SLT of the Beauty and Spa Management. With great pride, I always tell people I have friends in ITE College East; they have trained and nurtured gold medallist internationally.

Again a big thank you to:

- Siti Nur Izzati Binte Selamat
- Nur Zafirah Bte Zulkifli
- Candy Chong Zhi Wei
- Pairawai D/O Saravanan
- Nur Syafiqah Bte Kassim
- Nur Syafiqah Bte Saidi
- Ashvini Shivaprakash Iyer
- Teo Shixian (Angel)
- Staff, Mr Fransel De Leon

Best regards,
Jacqueline Lee

13 Aug 2013 : Compliments from Hone Tuat Sin to Nursing student Rosie Than

"Hi Mdm Ler, (Class Advisor of Rosie Than)

I wish to commend Rosie on her attentiveness and care during my stay at SGH at Ward 74, Room 24. She was attentive and meticulous in carrying out her duties. She would lift my spirits by making small talks and encouraging me. She always wears a smile on her face and will ask after my well-being each time. She is very professional in carrying out her duties like a professional nurse. Keep up the excellent job Rosie!

Please continue to give and guide her to bring her to greater heights.

Thank you
Yours Sincerely,
Hone Tuat Sin
Compliments for Students

29 Jul 2013 : Compliments from Ms Serene Siew to Kelvin Soh Zhi Jie

Dear Sir/Mdm

I lost my wallet in a taxi on 28th July 2013 and your school boy, Kelvin, found it. He is very honest to return the whole wallet with everything intact to me. I had offered to give him and his mother a treat but he turned me down. He said "being kind and honest is the best in life". What a wonderful boy!

I hope the school can praise him publicly. Thank you very much!

Yours truly,
Serene Siew

23 Jul 2013 : Compliments from Mr Mutusamy to Nursing Students, Muhammad Amiruddin B Azmi and Subashini D/O Theyvasigamani

I am daughter of Mutusamy, patient ward 8B at Tan Tock Seng Hospital. I would like to compliment the hard work of your nursing students, Amiruddin Azmi and Subashini who were on internship for taking good care of my dad. I am glad that they have taken care of my love one preciously and I think they will succeed as great nurses. I don't know how to repay their kindness but they are just good student nurses that I have met.

21 Jul 2013 : Compliments from Ms Kelly Low to Info-Communications Technology (Networking & Systems Administration) student, Ben Yeo Chin Han

Dear Whom it may concern,

On Wednesday, 17/7 I went to Singtel's Technical Care for Apple iPhone located at 31B Exeter Road, Comcentre Atrium, Mezzanine

I was served by Customer Service Officer Ben Yeo Chin Han from class PL1201P in your school. I believe that he is working as an intern there. I appreciate him for his wonderful service and am very thankful as he was very patient in helping me to replace my old iPhone 5 with a new iPhone 5. He had the passion to serve his customers well and I felt that it was very commendable of him to do so.

It is very encouraging to see students like him doing their best to contribute back to the society and hope that after this email, he would be spurred to do more. Finally, I hope that more students would take him as a role model so that our experience to these places is fruitful and enjoyable.

Yours sincerely,
Kelly Low

12 Jul 2013 : Compliments from Ms. Florence Lau to Nursing Student, Muhammad Shafie B Abdul Aziz

My dad was hospitalized in SGH a few days ago. My dad said Muhd Shafie, a Nursing Student in SGH, has been a great help to him during his hospitalization. Thanks to ITE ... Muhd Shafie is from ITE Simei.

Ms Florence Lau
Compliments for Students

Apr 2013 : Compliments from Ms Shidah Raman to Fitness Training Student, Nur Atiqah Nadia

"Dear College East
I wish to thank and compliment a student from Simei ITE. Her name is Nur Atiqah Nadia, doing Fitness Training 2nd year of class UF1201P.

My daughter who is a student of Changkat Changi Secondary had lost her handphone on the bus number 12 on the 28 March 2013. Nur Atiqah Nadia picked up the handphone and managed to get my home contact number. I received a call from her shortly saying she had found the handphone in the bus when she boarded. I made arrangements to collect the handphone from her the following day.

I would like to express my deepest thanks and gratitude for her help and honesty.
I am sure the school would be proud to have a student like her, a future leader whom we could put our trust into, leading the future generations.

Yours sincerely,
Shidah Raman"

23 Feb 2013 : Compliments from Ms Sreedurga Subramaniam to Nursing Students, Kanageswari, Syahirah, Fakhirah, Joanna

"Dear ITE College East

I was admitted in SGH at ward 42. There are these 3 girls who I really need to thank a lot, Kanageswari, Shahirah and Fakhirah. These three girls were really helpful and they cared for me so much during my stay. To be frank, nurses at SGH wasn’t really caring like how these 3 girls were. They were very gentle and cared a lot for all the patients. I should really thank ITE Nursing teachers too for teaching them how to handle nasty patients. I was really rude at times and even annoyed them but they still treated me so well. There was also another girl name Joanna, a Chinese girl, knowing that SGH staff were having a hard time to handle me, she willingly told the SGH staff that she wants to do the fleet & didn't want to go for her break time. This showed that they don't feel disgusted over anything and being too concerned. The reason why I'm emailing you is because comparing to NYP and SGH staff, I seriously prefer ITE Nursing students after seeing these 4 girls.
Please pass them the message that the bottom from my heart I'm thanking them and sorry for being rude at times.

Ms Sreedurga Subramaniam"

15 Dec 2012 : Compliments from Lee Cheng Ann to Nursing student, Muhammad Haziq Bin Hairanudin

"Dear ITE,
Good Day. I was a patient at SGH from 1st Oct until 5 Nov 2012.

You have some ITE students undergoing training at SGH Ward 63, Room 21 and 22. One of your students, Md Haziq was very diligent and very helpful to the patients.

Sorry for my late feedback due to my poor health condition but I must write to inform you of Md Haziq's very caring and very responsible attitude.

And, many thanks to Md Haziq for helping SGH take care of me during my stay in Ward 63.

Sincerely,
Lee Cheng Ann"
Compliments for Students

28 Aug 2012 : Compliments from Lee Cheng Ann to ICT Students, Joshua Chan and Nicholas Koh

Compliments were received by AsiaPac Distribution Pte Ltd for the following students.
Name: Chan Jun Wei Joshua
Class: PL1101S
Course: Nitec in Info-Communications Technology

Name: Nicholas Koh Ming Jie
Class: PL1101R
Course: Nitec in Info-Communications Technology

Dear Mr. Quek,

This is Darren here from Asiapac Distribution Pte Ltd, I am the Account Manager under our company's Government Sales Division. I understand that you are the teacher in-charge of the attachment students in my company.

I have seen batches of attachment students come and go for the past years, I'm glad to say the ones I've worked with have been of tremendous help to me and the company. This year, I had to manage Nanyang Technological University Notebooks Roadshow 2012 (13th-15th Aug) and I was assigned Joshua and Nick to help me out with the technical side of our Fujitsu Notebooks.

Instructions given were clearly carried out by both of them. They had to install RAM upgrades for the students, set up images of notebooks to staff, running through a checklist of accessories with every student/staff and offering advice in terms of usage of notebooks. The one thing that I'm most impressed with was the attitude they have, as unfortunately their station was in an open lobby with sunlight blazing in especially in the afternoon, but yet they sat there from 9-6pm for the 3 days without any complaints.

I've seen Joshua and Nick previously at Singapore Management University helping out with my colleague on the tech side as well, I hope this hands-on experience will help them learn a few skills and knowledge to better use on their future careers.

I was on leave last Friday, when you came over to meet with the students. I wanted to thank you and the school personally, as I felt the students have been of great help. I have always made it a point to meet up with the teachers as I did last year.

Once again, I would like to thank you and the school, and I look forward to the new batch of students to work with.

Best Regards,

Darren Oh, Account Manager, Government Sales
Compliments for Students

7 Aug 2012 : Compliments from COL TAN Kok Ming Desmond to 30 Logistics students

"I would like to thank you and ITE College East for volunteering 30 students from the course of Logistics for International Trade to support this year's NDP 2012 Funpacking effort at Maju Camp.

During the four days of funpacking, the students had displayed a very positive attitude and were able to contribute significantly to the overall funpacking effort. The teachers-in-charge for the various days, Mr Paul Puah and Ms Jacquelyn, have been very professional and helpful in providing supervision and guidance for the students. Although funpacking could be a mundane and arduous task, the students had demonstrated a strong sense of attentiveness and diligence to ensure that each and every funpack was packed properly.

From my interactions with the students, I gathered that they have also gained valuable insights on the management of logistical systems and processes involved in the NDP funpacking. We hope that the experience of funpacking, coupled with the interaction with full-time National Servicemen, has also provided the students with a unique National Education experience.

The soldiers and commanders of 6 SIR, who are responsible for this year's NDP funpacks, are truly appreciative of the hard work put in by the students and equally impressed by their sense of responsibility and positive attitude. NDP 12 EXCO has produced two short video clips to remember ITE College East's support for NDP 12 in fun packing, as attached please:
(1) www.youtube.com/watch?v=TzJq3Wxf58
(2) www.youtube.com/watch?v=zOrzf1OmXt4

COL TAN Kok Ming Desmond
Chief Guards Officer, MINDEF
NDP 2012 EXCO

4 Aug 2012 : Compliments from Mohamed Suhaimi Abdul Hafidz to 6 Nursing students

To: Mr Eden Liew Ee Chong, Principal of ITE College East, & Dr Lionel Lau Chin Leon, Director, School of Applied & Health Sciences

Dear Sirs,

I want to send you this Letter of Appreciation to your outstanding students for their internship attachment at Changi General Hospital Ward 37. I was warded at the mentioned ward 37 on from 25 Jul 2012 to 2 August 2012 and was quite surprised with the outstanding and excellent dedicated services your students had provided. They had demonstrated very professional and very good hospitality services.

I hope this humble letter will provide the initiative and encouragement to these students to provide better service and more professional services in the future.

Many thanks to them that I managed to recover from my post operation.

Here is the list of students that deserve my letter of appreciation,
1) Lloyd Ang Wei Xiang JN1201B
2) Muhd Hafiz Bin Zahari JN1201a
3) Mohd Suhaimi Bin Mohd Noh JN1201D
4) Zarifah Nasuha Binte Zerkeria JN1201E
5) Hendriks Joyce Elizabeth JN1201G

Mohamed Suhaimi Abdul Hafidz
9 Jun 2012 : Compliments from Ms Mary Teo to CE Student

Dear Sir/Madam

On 28/5, I decided to bring my primary 1 niece out as it was her first day of her first long term school holiday. We boarded a bus opposite ITE Simei. My niece happily tapped her ezlink card for the first time; she is usually ferried around either in school bus or in car. It was a panicky situation when we were told that there was no value in it (my brother didn’t put in any). In an instant, an ITE student, behind us, had already put in the fare and told us that the fare had been paid. I thanked him and offered to pay him and he declined to accept.

I told my 6 year old niece to thank him and highlighted that she should do the same to others in need. I should have asked for his name as he should be commended as an exemplary for our youth. Well done ITE for instilling such good traits in your students.

Mary Teo

28 Apr 2012 : Compliments from Mr Mohamed Farook Abdul Wahab to Paramedic Student, Mr Tarvindaran

BISHAN EAST ZONE 4 RESIDENTS’ COMMITTEE
Block 170 Bishan Street 13, #01-69 Singapore 570170 Tel: 8266 7177

30 April 2012

Principal
ITE College East
via Fax : 6544 9111

Dear Sir,

RESIDENTS’ NITE – SATAY PARTY & LAUNCHING OF RC YOUTH CHAPTER

Thank you for your school’s participation and support to make the above event successful.

We would like to thank you for the active participation in this community event and we look forward to working with you together again in future Community Involvement Projects and Activities.

We will also like to mention Special Thanks to the following student from your School whom had assisted us in the above event, which was held at the Badminton Court between Block 169 and 171 Bishan St 13, from 5pm to 10pm on 28 April 2012. He is

1) Tarvindaran s/o Subramaniam (Paramedic Emergency Care)

Yours faithfully

Mohamed Farook Abdul Wahab, P.Kepujian, PBM, PB
Chairman
Bishan East Zone 4 Residents Committee
Compliments for Students

27 Apr 2012 : Compliments Mrs Chua to CE Student

"It was a crowded day yesterday at Eunos MRT Station. When I boarded the train, one of the students from ITE Simei college was very kind hearted and gave up her seat to me after noting that I am pregnant. I am glad and happy to see a young Malay female student so kind and possess the courage of being kind. She brought pride to the school. Thank you for her kind gesture.

Mrs Chua"

24 Feb 2012 : Compliments from Ling Nah to Nursing Students, Uma and Ye Yan

"Dear Principal of ITE College East and Head of Nursing,

I would like to compliment your school’s training of the Nursing Students.

I think they are very trained, well-mannered and passionate about their work.

I was warded at NUH Ward 51 for an operation and was attended by some of your students on attachment there. In particular, Uma and Ye Yan stood out.

Uma has good energy and her skills of handling patients is great. For instance, helping me to clean up. Can feel it comes from the heart, not just doing a job. Ye Yan was smiley and helpful and looked after me very well. Both were polite and know how to make patients smile.

DO keep that kind of professional training going. Also very important to find ways to let students keep their passion. Give them a lot of encouragement because I know working in the hospital is really not easy. Very important, to work with a heart. 8-)

Thanks and Happy Dragon Year!!
Warmest rgds
Ling Nah"
Compliments for Students

10 Feb 2012: Compliments from Mr James Soh to Students, Kamsani and Brandon

"Dear Seng Hua, Tiew Ming, Eden (College East Principal) and Kiam Wee

I am pleased to inform you that at the recent NYAA Advisory Board Meeting on 8 February 2012, Kamsani, a student from ITE College East, was highlighted by Mr Mah Bow Tan, Chairman of the NYAA Advisory Board as a sincere young person who spoke from his heart when he thanked former President S R Nathan during the Thank You Dinner for the former President for his strong support for the NYAA’s youth development work. Kamsani contributed 3 songs at the dinner event and the performance was very well received by our guests. Former President was so moved by Kamsani’s song which was dedicated to him that he asked me to bring him to thank Kamsani and have a photo taken with him and his mother.

Mr Mah was also touched by Kamsani’s sincerity and talent and told the NYAA Board Members that we should provide more opportunity to young people like Kamsani to further develop his talent.

I informed the Board that Kamsani has kindly agreed to perform at the NYAA 20th Anniversary Gala Dinner to be graced by President Tony Tan on 9 May 2012. The Board was very pleased with the news.

I am also pleased to inform you that Brandon Chia, a nursing student from ITE College East who was the first ITE student to win the HSBC/NYAA Youth Environmental Award in 2011 is one of the 7 young photographers specially selected by the NYAA Council and PUB to capture the ABC water sites in Singapore through their lens. Brandon has shown a strong interest in photography and the NYAA Council has provided him with an opportunity to further develop his interest and skill. The photos taken by Brandon will be published in a coffee Table Book to be launched by President Tony Tan on 24 March 2012 to commemorate World Water Day 2012 at the Marina Barrage. This will be the first Singapore Book highlighting the beauty of our water sites in Singapore.

The ABC book will be presented to VIPs and foreign dignitaries as gifts from NYAA and PUB.

The NYAA Council is very pleased that many ITE students in the NYAA Programme are marking their marks in various fields and I would like to thank ITE senior management for your partnership and support in our national youth leadership development programme.

Thank you.

With warmest regards
James Soh PBM MBE
Executive Director
National Youth Achievement Award Council

1 Feb 2012: Compliments from How Hwee Bin to Mr Yusry Sham B Jamal

"Dear College East

I was warded to TTSH on 11 Jan 2012 evening after my right knee replacement operation. Mr Yusry, a student nurse on duty treated me with care. His gentle, polite, helpful and patient attitude made me feel comfortable and relax during my stay in the ward.

Besides, I had observed that he had also treated other patients with the same good attitude from other wards.

This compliment for him is my appreciation and encouragement for him to pursue his career in the challenging nursing profession.

Your Sincerely,
How Hwee Bin
Dear Mr Liew, CE Principal

This is a letter of appreciation.

Recently, I was admitted to NUH Ward 66 Bed 13. I want to commend your students (am shift - Nurul Huda and Nurdiyana Alina and pm shift - Faith Capang Panggan and Sinar Bte Puharmi) for their special attention and care to me during my recent admission. They were polite and well mannered. It made my stay in NUH pleasant and comfortable. I believe Mr Liew that they have been taught well, showed the love they have for the patients as well as professional in their duties.

Best wishes,
Zann Chan
Bed 13, Ward 66, Kent Ridge Wing
14 Nov 2011 : Compliments from Ms Claudia Khoo to Beauty Therapy Student, Eunice

"Dear College East

I'm writing to your school to showcase an outstanding student, Eunice who had shown great kindness to my son on Saturday, 12 November 2011 at Tampines bus interchange.

Eunice noticed that my 6 year old son was crying helplessly at the interchange. The people around him was just giving him stares without approaching the situation; checking how my son was.

With her kindness and graciousness, she approached my son. I was on the phone with my son, asking him to describe to me where he was and if he could get any help.

At such a young age, by the time my son realized he was separated from his Uncle, he could only tell me that he wanted to come back home and told me to fetch him; crying very badly as he screamed on top of his voice.

During my interaction with my son, I could hear from the background, a girl's voice persuading my son to speak to me. With much determination and patience, she managed to convince my son to give her the phone. Within minutes, my son finally united with his Uncle.

You cannot imagine that emotional state of my son and his Uncle during a situation of locating a missing person for almost 20 minutes.

This episode will not have a happy ending if not for the braveness & kindness of Eunice. My family is very grateful to her and please extend my thanks to her once again. Thank you.

Ms Claudia S C Khoo

12 Aug 2011 : Compliments from Ms Tham Jia Yi to Nursing Students, Tan Hui Ling and Pham Thi Mai

"Dear Sir/Madam,

I am writing this letter to express my heartfelt gratitude to two of your student nurses (from the School of Nursing at ITE College East) who are currently serving their attachment at the National University Hospital (NUH). They are Miss Tan Hui Ling and Ms Pham Thi Mai.

My grandmother was a patient of Ward 64, Bed 47 from 24th July 2011 to 6th August 2011. Throughout these two weeks, Miss Tan and Ms Pham took great care of my grandmother. Having known that my grandmother has a "Risk for Falls", Miss Tan paid careful attention to her, ensuring that she did not get out of bed on her own at all times. Miss Tan also went the extra mile by changing my grandmother's diapers frequently and even after her shift hours.

Ms Pham had always been helpful and patient. Having understood that my grandmother suffers from dementia who is emotionally unstable at times, Ms Pham (despite not being able to speak Cantonese) would try to communicate with my grandmother while stroking her palms and shoulders in an effort to cheer her up.

Once again, on behalf of my family, I would like to thank Miss Tan and Ms Pham for their excellent attitudes and I sincerely wish them success in their studies.

With best wishes,
Ms Tham Jia Yi
Compliments for Students
24 Jul 2011 : Compliments from Mr Vincent Ang to Nursing Students, Dewi Rhizwannah, Wageeza, Sarah Ng

"Dear Sir / Madam,

My mother Mdm. Gloria Yong was admitted to St. Andrew’s Community Hospital from June 8th to July 22nd for a total of 44 days at Bed 732.

She had a pleasant stay and was given good personal service and attention relating to rehabilitation, geriatric and coalescing. Indeed she developed good bonding with the doctors, nurses, therapists and even the pastor who all had made her stay meaningful and joyful.

In addition she was also cheered by the youthful passion and good interaction shown by the following student nurses from ITE SIMEI:

a) Dewi Rhizwannah
b) Wageeza
c) Sarah Ng

On behalf of my mother, my sincere thanks to all concerned and kindly let me them know that they are being recognised and valued!

Best Regards
Vincent Ang

28 Jun 2011 : Compliments from Mr Eu Han Tse for Nursing Students, Fadhil, Daneil Tan, Aliffah and Nursuafih

Mr Eu Han Tse had praised ITE Year 2 students (Fadhil, Daneil Tan, Aliffah and Nursuafih) for demonstrating good nursing care during his stay in NUH. The students were helpful and caring towards the patient. See below for details.
Compliments for Students

28 Jun 2011 : Compliments from Mdm Gan Chew Gim for Nursing students, Hidayah and Edna

Mdm Gan Chew Gim praised the year 2 ITE nursing students, Hidayah and Edna for their attentiveness when caring for patients. See below for details.

请告知我们任何服务态度令您满意并且想要表扬的服务员。

新加坡中央医院优质服务奖提名一
本人想要提名以下的服务员：EDNA. DELA CRUZ.

服务员姓名: ITE student yes. Hidayah

服务员的工作部门: Word 53C

21 Jun 2011 : Compliments from Mr Lakhbir Singh, PBS and Mr Sajit Singh to 14 Nitec in Nursing Students

"Allow me to give excellent service report by your students who are attached to Ward 75. I have been warded there since 27 April 2011 for treatment.

Others and I others have seen the tremendous devotion, dedication, positive attitude to their assigned job. They also have an inquisitive mind and will always volunteer to see and observe 'first-hand' the finer points of nursing duties just like the staff nurses doing their care for me and other patients.

Let me say that your training and imparting of good values is paying dividends now and we pray that it continues when they graduate soon.

I can’t really name all but some of them who are deserving of awards are Jaspreet Kaur, Clement, Siti Rahmah, Nurul Adriana, Nurul Huda, Nurhaslinda, Jacintha, Nusriin, Nicholas Han, Nabil, Rajeev, Suhaili, Firdaus and Munirah

Mr Lakhbir Singh, PBS and Mr Sajit Singh
Compliments for Students

19 May 2011 : Appreciation to 9 Students from Higher Nitec in Beauty and Spa Management Course

9 student volunteers from the different classes in Higher Nitec in Beauty and Spa Management course and Ms Shuner Villanueva Leong, the World Skills competitor were involved in the joint collaboration with Shu Uemura, a well-known Japanese makeup brand during the Fashion Season @ Orchard.

Each student was assigned to the local makeup artist to assist her in providing stage makeup for 150 international models. Most of the models were from all over the world, namely America, England, Australia, Taiwan and China.

Through the long 8-hour makeup session, the students truly enjoyed the entire authentic learning experience and had learnt the different looks created for the models. They were able to interact well with the models.

The team was commended for displaying commitment, great teamwork, good discipline and strong desire to do their best.

The team comprised:
Shuner Villanueva Leong, Faidila Bte Shamsudin, Nur Firashah Bte Junaidi, Sheikah Muhammad Altway, Jumaini Bte Ahmad Misdi, Nuramirah Bte Hussein, Atiqah Haron, Catherine Boey Xiao Wei, Chow Shelley

Ms Vicky Tay
Senior Lecturer, Beauty Therapy, School of Busines & Services

30 Apr 2011 : Compliments from Goh Keng Lee to Nursing Students, Sharen Caur, Luk Pei Wei, Beatriz Sofia

I was admitted to SGH on 2 occasions, dated 14-23 Feb 2011 and 1-16 Mar 2011. During these periods of admission, I was impressed by the under-mentioned Doctors/nurses/staffs whom have performed tremendously well through their tour of duties;

- Dr Shirin Kalimuddin
- Dr Kelvin Chua
- Dr Jade Soh
- Nurse Clinician YUan Long Xia (outstanding)
- SSN Nasrifudin Bin Najumudin (outstanding)
- SSN Corazon Md Supari
- SN Malliga (outstanding)
- SN Amy Lynn (outstanding)
- SN Tan Shi Ya
- PEN Rukimah Binte Eskok
- SEN Srimala
- SA Theik Tun Kyaw
- ITE student Sharen Caur (outstanding)
- ITE student Luk Pei Wei
- ITE student Beatriz Sofia
- HCA Hariati Binte Jaaffar

I hereby, would like to say a "BIG THANK YOU", especially to the above mentioned Doctors/nurses, and all the staffs of Ward 73 whom I have missed out/did not mention their names here, for taking great care of me during these 2 periods of stay. Much appreciated!!

Goh Keng Lee
Compliments for Students

21 Mar 2011 : Compliments from Mrs Low to Nursing Students Xie Jin, Shela and Amin

"Dear CE,

My husband was warded at SGH from 14 to 20 March 2011. During the period 14/3/11 to 18/3/11, some of your students were on attachment in the said ward. Xie Jin, Shela and Amin, who were attached to Room 21 during the said period, attended to the needs of the patients with great care, patience and courtesy. I wish to say a big THANK YOU to them. They are the pride of Simei ITE!!

Mrs Low

9 Sep 2010 : Compliments from Jason Tei & Family to Nursing Students Ms Patricia Joseph and Ms Ang Wee Nah

"Dear Ms Patricia Joseph and Ms Ang Wee Nah,

I want to take a moment to thank you for the outstanding care for my daughter especially for the kindness and respect you showed towards her! I believe there is truly something special and unique about the care and concern you have for the patients and their families whom you attend to. You have a grace under fire, a patience that surpasses the norm, and truly a desire to see patients be well.

The way you respond to a patient’s “good” days and/or “bad” days never wavered – even among feelings of frustration, the level of care was so incredibly evident it brought me as a family member reassurance that my daughter was truly at the right place and in the right hands. The respect and attention you gave to not only my daughter as the patient but to me as her father, as well as extended to her family members and visitors – was superior and made a very difficult situation for us all – hopeful and tolerable.

Thank you for being so patient even with me. It made a difference and you need to know that it doesn’t go unnoticed!

Thank you
Jason Tei & Family
Patient: Jazzlyn Tei / Tan Tock Seng Hospital Ward 10D Bed 109

08 Jul 2010 : Compliments from Mrs Joyce Chua to Mr Halim James

"To the Principal, ITE College East

Dear Sir,

I would like to express my sincere gratitude and heartfelt thanks to a student of your college. On Monday night (2nd Aug), I lost my pouch (near the entrance of the college’s swimming pool) after my child’s swimming lesson. Amongst other things in my pouch was my iphone. On Wednesday(4th) late afternoon I found back my pouch (everything intact) at the College's lost and found section, under a helpful security guard and a lady at the counter. Unfortunately, the boy only gave his name as “Halim James” and I was unable to thank him personally. I am very thankful to him and hence wished to express my thanks to him through the school and also to congratulate you on the honesty of your students.

Yours Sincerely,
Mrs Joyce Chue
Compliments for Students

23 Apr 2010 : Compliments from Miss Annetha to Nursing Student Ms D Mala

"I am writing to give feedback about a nursing student, D Mala.

On 9 April 2010, my mother and I went to Tan Tock Seng Hospital to visit my aunt at ward 7B, bed 37. The queue was quite long and my mother started to feel a little dizzy. So I approached a nurse by the name of Mala and told her that I needed help.

She immediately brought my mother to a nearby seat. She also asked if my mother needed any drinks. In addition, she offered to get a wheelchair. She held my mother and waited for her to get better. After awhile we left. I was very impressed with her care and asked about her. She mentioned that she is a student nurse from ITE College East and is now attached to, if I'm not wrong, ward 11B.

She carried herself very professionally and gave me confidence. She seems to have great passion for nursing.

Miss Annetha

8 Feb 2010 : Compliments from Ms Lock Siew Yan to Nursing Student Ms Narmatha

"This is to express my sincere thanks to one of your Year 1 Nursing student, Ms Narmatha. (Sorry for not knowing her full name). She is very patient and caring when handling my brother who is a stroke patient at Changi Hospital Ward 49. She tried to cheer him up by engaging in small talks with him and complimented him when he showed slight improvements in his behaviour and / or attitude. She does not confine her cheerfulness to my brother but to other patients as well. My best regards to her. The medical profession needs angels like her around : )

Ms Lock Siew Yan